**REPORT TO:** Executive Board Sub Committee

**DATE:** 17<sup>th</sup> March 2011

**REPORTING OFFICER:** Strategic Director Adult & Community

**SUBJECT:** Review of Fees & Charges – Adult & Community

Directorate 2011-2012

WARDS: All

#### 1.0 PURPOSE OF THE REPORT

1.1 To present to the Executive Board Sub Committee the proposed increases in fees and charges for Adult & Community Services.

#### 2.0 RECOMMENDATION

i) That the Executive Board Sub Committee approves the proposed changes in fees and charges outlined in Appendix 1.

#### 3.0 SUPPORTING INFORMATION

- 3.1 The Appendices to this report show the current charges for social care services and the proposed charges for 2011-2012.
  - Appendix 1 Adult & Community Services
- 3.2 Fees and charges for social care services listed have been inflated by 2.0% for 2011-2012 for residential services and non-residential services where a standard charge is applied.
- 3.3 Fees and charges for home care, day care and direct payments have been frozen. These charges are affected by the changes to the Fairer Charging for Non-Residential Services Policy agreed in 2010-2011. In addition to the charging policy, homecare charges have remained frozen because the hourly cost to Halton reduced in 2009-10 due to a re-tender. The homecare charge, if increased by 2.0% would become higher than the cost to the council.
- 3.4 Direct Payment Standard Agency hourly rates have been uplifted by 2.0% in accordance with the approved inflationary allowances allocated by the Council.
- 3.5 Pitch charges for the Riverview Gypsy site and the Warrington Road Transit Site have been inflated by 2.0% in accordance with the approved inflationary allowances allocated by the Council. The water and sewerage charges for Riverview Gypsy site have significantly increased in 2010/11. To keep the charge as the actual cost the charge has been inflated by 16.8%.

- 3.6 Fees and charges for Adults and Community Care will be increased with effect from 11<sup>th</sup> April 2011 to coincide with the date of the annual increase in Benefits rates.
- 3.7 The transport charge in section 1 and the community wardens and lifeline charges in section 2 have been inflated by 2.0% but they are currently subject to review.
- 3.8 A new charge for 2011/12 is proposed in section 1 for the appointee service where weekly payments of personal allowance are made through the Post Office Payout Service. The proposed charge is to recover the actual cost made by the Post Office to provide this service.
- 3.9 Additional charges will also be levied at actual cost for replacement documentation when using the Post Office Payout Service.

#### 4.0 POLICY IMPLICATIONS

4.1 None.

#### 5.0 RESOURCE IMPLICATIONS

5.1 Provision exists to meet any increased expenditure to providers within the Council's approved budget.

#### 6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

6.1 Children & Young People in Halton None identified.

## 6.2 <u>Employment, Learning & Skills in Halton</u>

None identified.

#### 6.3 A Healthy Halton

The provision of care services that meet people's needs improves their health and wellbeing.

#### 6.4 A Safer Halton

The provision of care services that meet people's needs increases their safety and mitigates risks.

#### 6.5 Halton's Urban Renewal

None identified.

#### 7.0 RISK ANALYSIS

7.1 The Local Government Act 2003 includes a general power for best value to charge for discretionary services i.e. those services that the authority has the power, but is not obliged, to provide. Guidance is issued under the power in section 93, which states charges are limited to cost recovery. The Department of Health's fairer Charging Policies for Home care and other Non-Residential Social Services Guidance, Sept 2003, states that where Councils charge for non-residential services, flat rate charges are acceptable.

# 8.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

8.1 None.

#### 9.0 EQUALITY AND DIVERSITY ISSUES

9.1 Gypsy/Travellers are a recognised BME group, and the continued provision of a properly funded, managed and maintained site ensures the Council continues to meet the needs of this group.

## FEES & CHARGES APPENDIX 1

## **SECTION 1 – CHARGES**

	Current 2010-2011 £	Proposed 2011-2012 £
Maximum Weekly Charge for Residential Care		
Residential Care for Older People in Council homes (per week)	357.90	365.06
Dementia Residential care for Older People in Council homes (per week)	421.98	429.42
Adults with Learning Disability receiving respite services (per week)	514.26	524.55
Adults in Family Placements (per week)	376.90	384.44
Meals in the Community		
Family Placement Breakfast	1.75	1.79
Family Placement Lunch	2.18	2.22
Family Placement Tea	2.03	2.07
Meals - delivered to people in their own homes	2.88	2.94
Meals - Tea Time pack delivered to people in their own homes	2.00	2.04
Meals - Community Day Care	3.06	3.12
Meals - Day Centre users	-	
Light Breakfast	1.18	1.20
Cooked Breakfast	1.82	1.86
Light Meal	1.68	1.71
Cooked Meal	2.24	2.28
Visitors and Guests		-
Accommodation (per night)	10.61	10.82
Breakfast	2.68	2.73
Light Meal	3.44	3.51
Main Meal	4.68	4.77
Maximum Charges for Community-based Care		
Domiciliary Care (per hour)	11.35	11.35
Day Care (per session)	14.86	14.86
Family Placement (per session)	14.86	14.86
Dorset Gardens support charge (per week)	10.20	10.40
Handyperson Service (per hour)	5.00	5.10
Night time service (per week)	23.60	24.30
Charge those who receive High Rate DLA Care/AA the amount of Benefit they receive to pay for night care services in proportion to the amount of night care service that the Council pay to provide them with. A night care service is defined as a service either under a sleep in session or waking night service between the hours of 10pm to 8am.		-
Transport (per journey)	1.05	1.07
The charge is per trip to a maximum charge per week of £10.70, except for service users on the higher rate of DLA Mobility component for whom it will be up to a maximum of 50% of the higher rate of DLA Mobility component. i.e. £25.70 per week. Trips beyond 10 miles of Halton's boundary to be charged separately.		

	Current 2010-2011 £	Proposed 2011-2012 £
Charges Community Based Services		
Pitch Charges (weekly) - Riverview Gypsy Site - 21 pitches @	50.46	51.47
Pitch Charges (weekly) - Riverview Gypsy Site - 1 pitch @	58.88	60.06
Water & Sewerage (weekly)- Riverview Gypsy Site	11.22	13.10
Pitch Charges (daily) - Travellers Site	11.17	11.39
Charges to other Local Authorities		
Older People in Residential homes (per week)	405.29	413.40
Older People in Residential Dementia placements in Council homes (per week)	582.20	593.84
Adults in Supported Accommodation (per week)	514.26	524.55
Day Care - Older People (per session)	40.60	41.41
Day care - Adults with Learning Disability (per session)	60.30	61.51
Day Care - Adults with Physical/Sensory Disability (per session)	84.51	86.20
Appointee/Receivership Charges		
For the Council to act as DWP Benefits Appointee	100% of Interest earned on account	
Securing Property	80.77	82.39
Continuous monitoring of property when the property holder is unable to do so (cost per hour)	21.53	21.96
Storage of Wills (annual cost)	16.16	16.48
Property searches, meter readings etc (cost per hour)	21.53	21.96
Duchy of Lancaster Referrals where people have died intestate	Actual cost	Actual cost
Applications to the Court of Protection	Actual cost	Actual cost
Post Office Payout Service of personal allowance (annual) Replacement documentation for Post Office Payout Service		50.00 Actual cost

People's ability to pay charges for Residential Care is assessed under Government Guidelines (CRAG). Charges for Community Care are assessed under the Councils Fairer Charging and service users are given the opportunity to detail the extra spending they have as a result of their special needs before their charge for care is calculated.

#### **SECTION 2 - COMMUNITY WARDENS/LIFELINE CHARGES FOR SERVICE**

	Current 2010-2011 £	Proposed 2011-2012 £
Level 1 Call centre monitoring plus community warden reactive response. (Assessment and support plan, review within the first 6 weeks and then 6 monthly, unless further review is indicated.)	5.53	5.64
Level 2 Call centre monitoring plus reactive callout. Community warden visits up to two weekly, according to assessed need and support planning.	6.62	6.75
Level 3 Call centre monitoring plus reactive call out. Community warden daily visits according to assessed need and support planning. Assistive technology is provided according to assessed need.	8.82	9.00
Intermediate care, short term assessment and monitoring, including assistive technology	Non- chargeable	Non- chargeable

## SECTION 3 – FEES PAID TO CARE PROVIDERS AND SERVICE USERS

	Current 2010-2011 £	Proposed 2011-2012 £
Payments for Direct Payments		
Standard Rate - Personal Assistant (hourly rate)	9.54	9.54
Standard Rate - Agency (hourly rate)	10.91	11.13
Complex Rate - Personal Assistant (hourly rate)	11.59	11.59
Complex Rate - Agency (hourly rate)	11.59	11.59
Payments for Adult Family Placements		
Family Placement (per week)	376.90	384.44
Family Placement (per 6 hour session) 1 person	32.30	32.95
Family Placement (per 3 hour session) 1 person	16.16	16.48
Family Placement (per 6 hour session) 2 people	53.85	54.93
Family Placement (per 3 hour session) 2 people	26.93	27.47
Family Placement (per 6 hour session) 3 people	64.61	65.90
Family Placement (per 3 hour session) 3 people	32.30	32.95
Family Placement (night care per night)	53.85	54.93